

Getting to Norvic at Bowthorpe Hall please read before setting out



For Sat Nav please enter “**Bowthorpe Hall Road**” - not our postcode

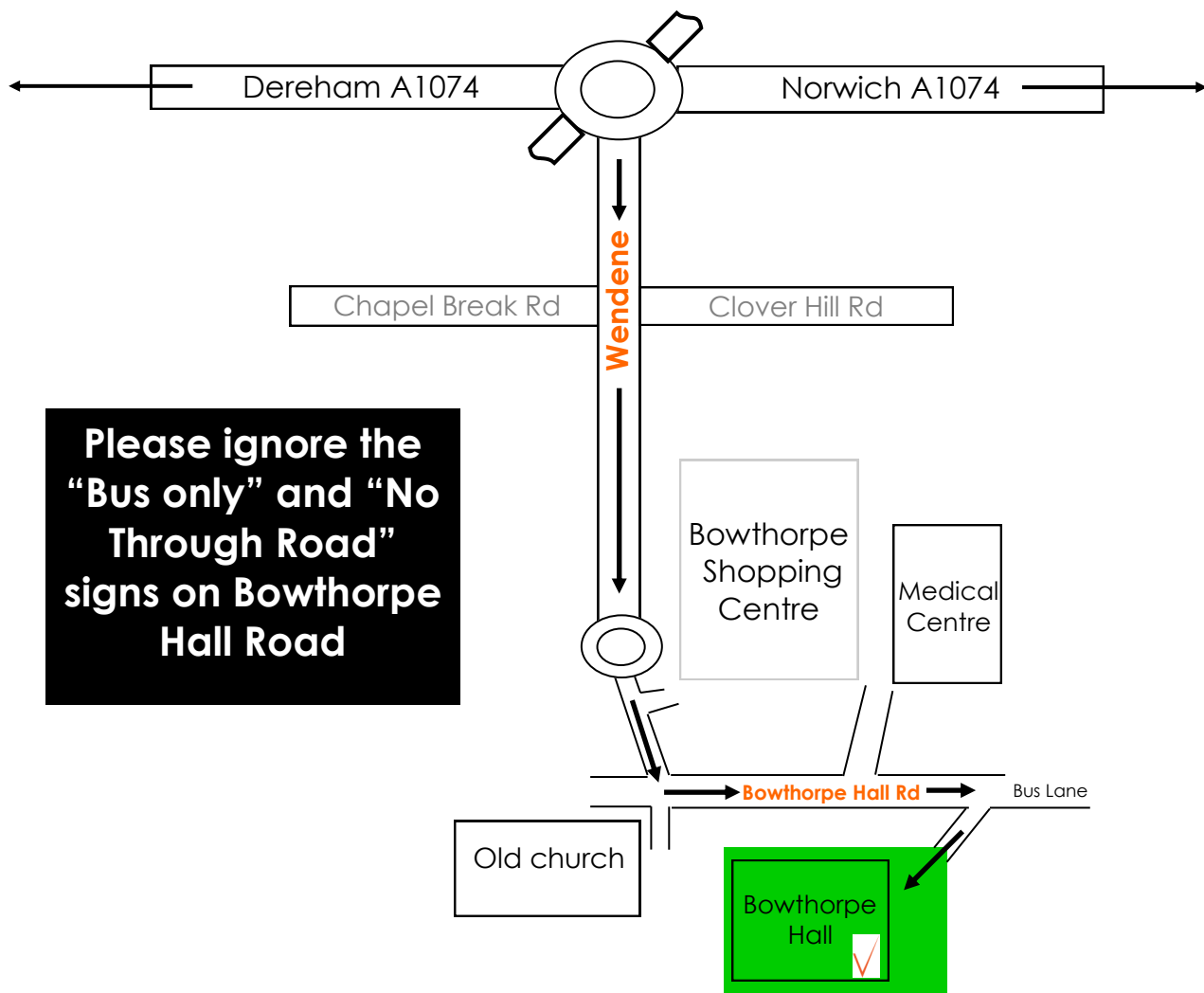
For Google Maps please enter “**Norvic Training (UK) Ltd**”

If you are approaching from the Watton Road, your Sat Nav or Google Maps may bring you along Three Score Road / Chapel Break Road and then take you up **TOLYE ROAD**.

**PLEASE NOTE THAT THIS ENTRANCE
DOES NOT NOW GIVE ACCESS TO BOWTHORPE HALL**

The approach from the A1074 (Dereham Road) is quite straightforward -

- follow **Wendene** all the way to a small **roundabout** and go over this
- turn left onto **Bowthorpe Hall Road**
- follow Bowthorpe Hall Road all the way to the end of the large brick wall on your right
- come round to your right and you will see Bowthorpe Hall in front of you -



Frequently Asked Questions

COVID - Please see your booking acceptance and our website for details.

What should I wear?

If you are attending training that has practical elements (eg Handling or First Aid) you will need to wear or bring non-high-heeled footwear and clothes that you will be happy to kneel or lie in and that maintain modesty and dignity.

What if I have health or mobility issues?

If you are pregnant, a new mother or have any health or mobility issues please let us know. Never attempt to engage in any of the practical work that you are physically uncomfortable with.

Do I need to bring anything?

In general you won't need to bring anything with you - please check your Booking Acceptance.

If you are booked onto an externally accredited session (such as the 1-day Emergency First Aid at Work or 3-day First Aid at Work) you will need to bring photo-ID - this can be a photo Driving Licence, Passport or Work ID. If you are attending a 2-day First Aid at Work Requalification course you'll need your current certificate for the trainer to sign off.

Is lunch provided?

We do not supply lunch except where stated - coffee and tea is available during the day. You are welcome to bring your lunch with you.

[#carryacup](#) It would be great if you could help us to reduce our use of disposable cups by bringing your own re-usable cup on our courses!

Is there any parking at the venue?

There is plenty of parking here at Bowthorpe Hall.

How do I get to the venue? See overleaf for directions.

What if I'm running late?

Please call us immediately on 01603 343534 - we will help you when possible to catch up - please note that some courses have very strict contact time requirements and that it is not always possible to make up for lost time.

Do I need any previous experience?

Usually not - have a look at our website for info on specific courses and let us know if you have any concerns.

Externally Accredited course and assessment

These courses usually combine practical and knowledge assessments that take place during the day. The knowledge assessment is multi-choice - please let us know in advance if you have any concerns about this element of the assessment.

We will usually be able to let your booking contact know with 48 working hours if you have not achieved a pass and to let them know what options are open to you.